

USEFUL WEBSITES

Devon County Emergency Planning Service	www.devon.gov.uk/index/safetyemergencies.htm
Devon & Cornwall Constabulary	http://www.devon-cornwall.police.uk
Devon & Somerset Fire & Rescue Service	www.dsfire.gov.uk
Disaster Action	www.disasteraction.org.uk
Environment Agency	www.environment-agency.gov.uk
Floodline	www.environment-agency.gov.uk/homeandleisure/floods
HM Coastguard	www.mcga.gov.uk
Highways Agency	www.highways.gov.uk
Local Resilience Forum	www.dcisprepared.org.uk
Met Office	www.metoffice.gov.uk/weather/uk/sw/sw_forecast_weather.html
South West Ambulance Service	www.swast.nhs.uk
UK Resilience	www.cabinetoffice.gov.uk/ukresilience.aspx

USEFUL CONTACT NUMBERS

DISTRICT COUNCILS

EAST DEVON DISTRICT COUNCIL

Out of Hours Service 01395 516854

Civil Contingencies Manager Pam Harvey 01935 462303
PHarvey@eastdevon.gov.uk

EXETER CITY COUNCIL

Emergency Number (out of Hours) 01392 665926 0845 3511060

Emergency Planning Officer Judith Hardiman 01392 383511
judith.hardiman@devon.gov.uk

MID DEVON DISTRICT COUNCIL

Out of Hours Service 01884 255255

Civil Contingencies Officer Paul Williams 01884 244606
PNWilliams@middevon.gov.uk

NORTH DEVON COUNCIL

Customer Service Centre 01271 388870
Standby Officer (out of hours) 01271 388240

Emergency Planning Manager Andrew Millie 01271 388334
Andrew.Millie@northdevon.gov.uk

SOUTH HAMS DISTRICT COUNCIL

Out of hours contact 01803 867034

South Hams District Council – working hours 01803 861234

Emergency Planning Officer Peter Dale 01803 861278
Peter.Dale@southhams.gov.uk

TEIGNBRIDGE DISTRICT COUNCIL

Main Switchboard (office hours only) Reception 01626 361101

Home Safeguard (out of hours calls) Home Safeguard 01395 516854

Emergency Planning Officer Ian Flood-Page 01626 215835
Ian.Flood-Page@Teignbridge.gcsx.gov.uk

TORRIDGE DISTRICT COUNCIL

Switchboard (office hours) 01237 428700

Standby Officer (out of hours) 01237 423200

Emergency Planning Officer Ruth Staddon 01237 428806
EmergencyPlanning.Staddon@torridge.gov.uk

WEST DEVON BOROUGH COUNCIL

Customer Services (office hours) 01822 813600

Out of Hours contact 0800 1694217

Emergency Planning Officer Peter Dale 01803 861278
Peter.Dale@southhams.gov.uk

DEVON COUNTY COUNCIL

MY DEVON - CUSTOMER SERVICE CENTRE

General Enquiries Office hours 0845 155 1015

DCC HIGHWAYS (HOCC)

Public number 01392 383329

EMERGENCY PLANNING SERVICE

General number Office hours 01392 382680

TRADING STANDARDS SERVICE

First contact out of hours (Duty Officer) for 24 hours 01392 499499
emergencies relating to Farmed Animal
Health and Petroleum incidents

EMERGENCY SERVICES

DEVON & CORNWALL CONSTABULARY

Emergency Calls 999 / 112

Non-emergency Police enquiries 101

DEVON & SOMERSET FIRE & RESCUE SERVICE

Emergency Calls 999 / 112

Headquarters Reception 01392 872200

SOUTH WESTERN AMBULANCE SERVICE

Central Ambulance Control

Emergency Calls 999 / 112

General Enquiries (24 hrs) 0845 6047093

HM COASTGUARD

Emergency Calls 999 / 112

Coastguard Infoline 0870 600 6505

ENVIRONMENT AGENCY – SOUTH WEST REGION

National Customer Contact Centre

(0800 to 1800 Monday to Friday) 08708 506506

General enquiries

Floodline – including latest Flood Warning 0845 988 1188

Information for Public (24 hrs)

www.environment-agency.gov.uk/homeandleisure/floods

HEALTH

NHS DIRECT 0845 4647

Flu Information Line (when in operation) 0800 1513 513

MOTORING ORGANISATIONS

AA – Roadwatch 0906 88 84322 from mobile 84322
Emergency Breakdown Number 0800 887766 from mobile 08457 887766

RAC Breakdown Number 0800 828282

RADIO STATIONS

BBC Radio Devon

Plymouth Reception	01752 260323
Exeter Reception	01392 215651
Newsroom	01752 234511
Travel Desk	0845 300 2829

Heart FM South West

Switchboard	01752 275600
Travel Line	0845 3737777
News	01392 354230

Palm FM

Switchboard	01803 321055
News	01803 321050

UTILITIES

BT

General enquires

01525 290647

Virgin Media

0845 454 2222

GAS & ELECTRICITY

ALL GAS LEAKS

Power cuts

0800 111 999

0800 365 900

SOUTH WEST WATER

Water leaks – non household

0800 169 1144

VOLUNTARY / WELFARE ORGANISATIONS

CITIZENS ADVICE – SOUTH WEST REGION

Headquarters: Area Office

08444 111 444

RSPCA

24 hr

0300 1234 999

Devon North

01271 376707

Exeter, East & West Devon

01392 439898

Plymouth & South West Devon

01752 665599

South Devon

01803 556130

SAMARITANS

24 hrs

08457 90 90 90

VICTIM SUPPORT DEVON

Victim Support Line

0845 30 30 900

Office hours 8am – 8pm

Mon-Fri

0845 676 1020

South West Regional Office 8am – pm

Mon – Fri

01460 258556